

Parental controls guide

All 4 controls guide

Parental Controls information

Type of guide

Entertainment & Search engines

Features and Benefits

All 4 Parental Controls allows you to set a PIN on your account to restrict access to content. You can set a PIN on one or two levels: All rated content (16+ years of age only) or 18 rated content only (18+ years of age only). Age ratings are set by the [BBFC](#).

What specific content can I restrict?



File Sharing & Hacking



Innapropriate content

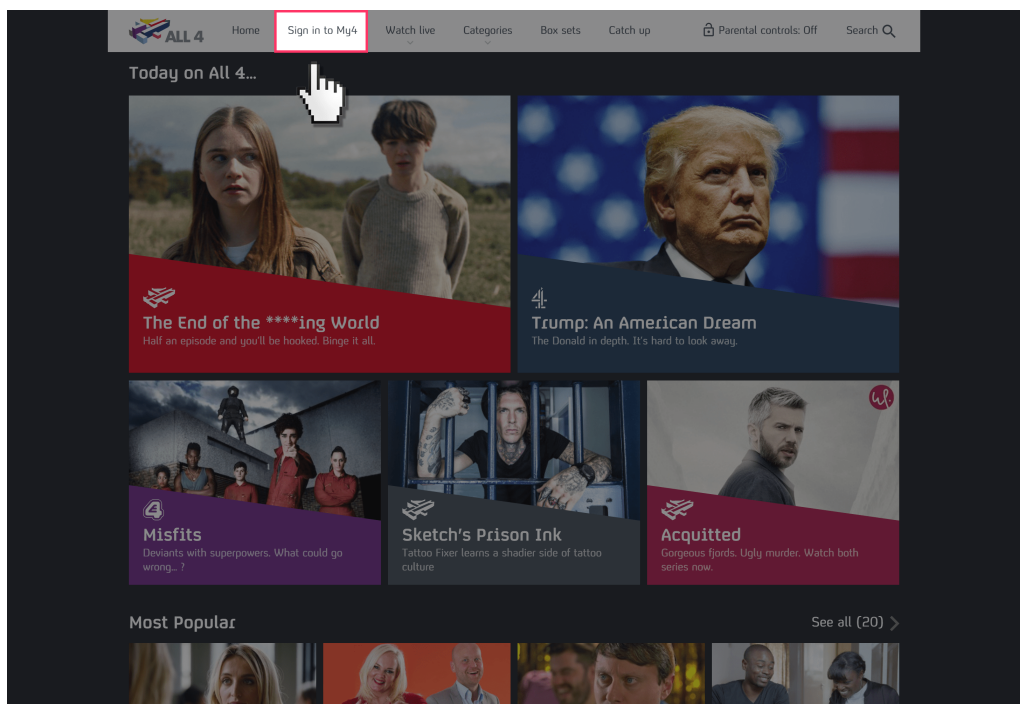
What do I need?

All 4 controls guide

Step by step guide

1

Go to www.channel4.com and select “Sign in to My4”.



All 4 controls guide

Step by step guide

2

If you have registered an account, then enter your Email address and account Password.

The screenshot displays the All 4 website's sign-in interface. At the top, a navigation bar includes links for Home, Sign in to My4, Watch live, Categories, Box sets, Catch up, and a search function. Below this, a grey banner contains the 'Sign In' and 'Register' buttons, with 'Sign In' highlighted by a red rectangular box and a hand cursor icon. The main content area is titled 'Sign in with your Channel 4 account' and contains a form with two input fields: 'Email address' and 'Password'. Below these fields is a checkbox labeled 'Keep me signed in to 4' with a note about cookies. To the right of the form are three social media login buttons: Facebook, Google, and Twitter. The background of the page features a woman in a red dress and a Channel 4 logo.

ALL 4 Home Sign in to My4 Watch live Categories Box sets Catch up Search

Sign In Register

Sign in with your Channel 4 account

Email address

Password

Forgotten your password?

☒ Keep me signed in to 4
Uncheck if you're using a shared or public computer. This service uses cookies.

Sign in

OR sign in with...

Facebook Google Twitter

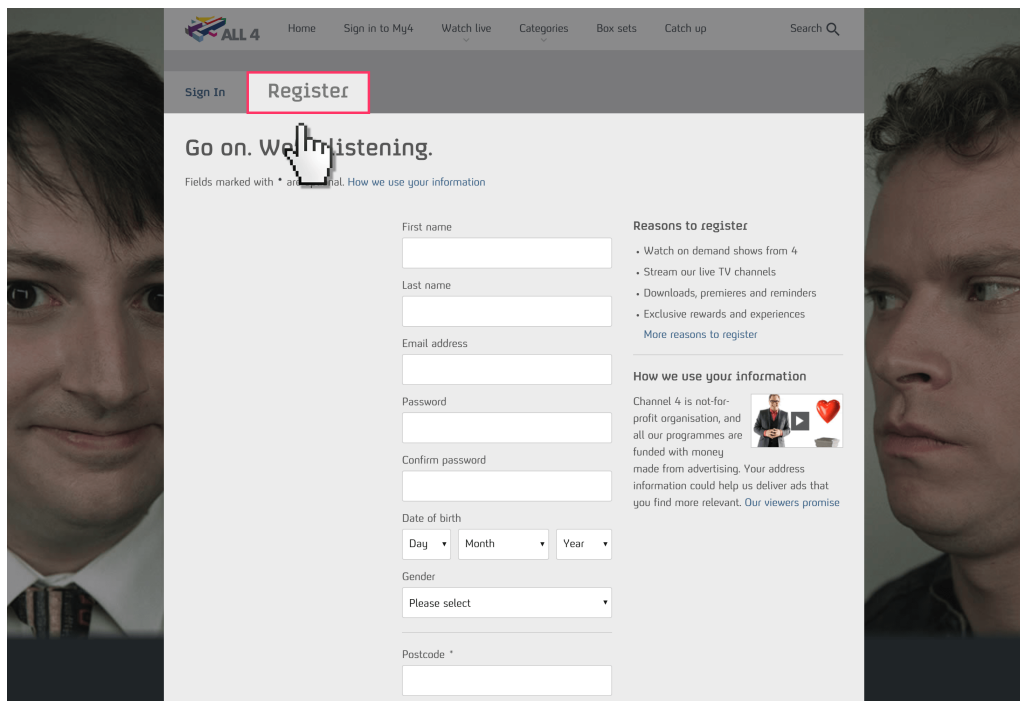
Channel Four Television Corporation 2017

All 4 controls guide

Step by step guide

3

If you have not registered an account then select “Register” and enter your details to create an account.



ALL 4 Home Sign in to My4 Watch live Categories Box sets Catch up Search

Sign In **Register**

Go on. We're listening.

Fields marked with * are essential. [How we use your information](#)

First name

Last name

Email address

Password

Confirm password

Date of birth
Day Month Year

Gender

Postcode *


Reasons to register

- Watch on demand shows from 4
- Stream our live TV channels
- Downloads, premieres and reminders
- Exclusive rewards and experiences

[More reasons to register](#)

How we use your information

Channel 4 is not-for-profit organisation, and all our programmes are funded with money made from advertising. Your address information could help us deliver ads that you find more relevant. Our viewers promise

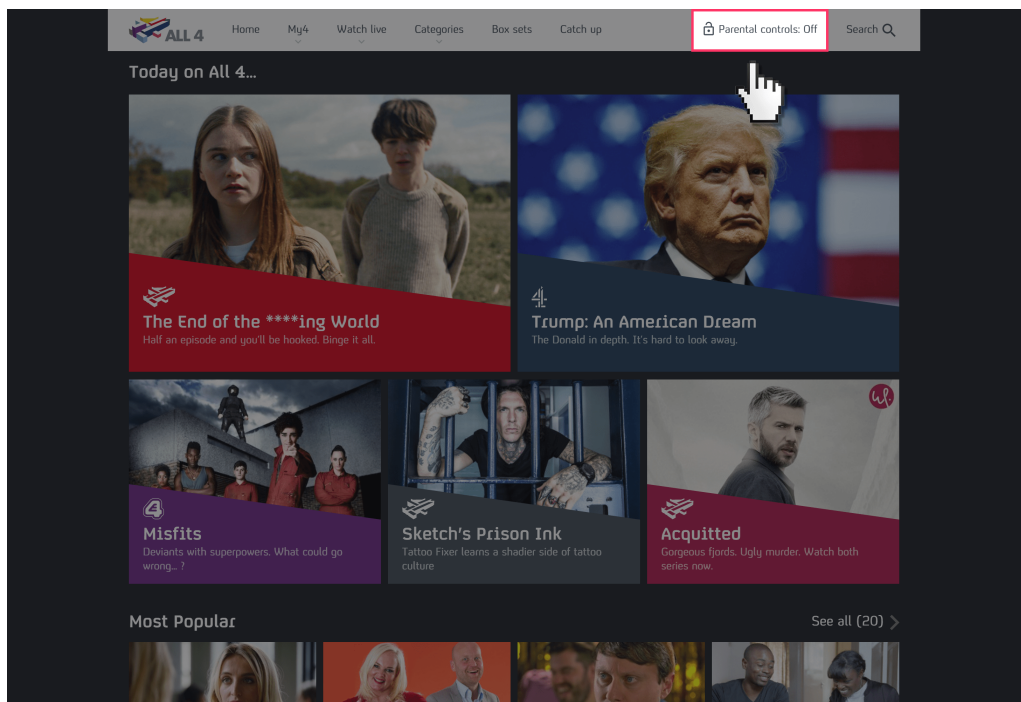


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Step by step guide

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Once signed in select “Parental Controls”.



All 4 controls guide

Step by step guide

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Select to set a PIN for 16+ or 18+ content.

Parental Controls

Set-up PIN protection

Your PIN can be set at one of two levels: All rated content (16+ years of age only) or 18 rated content only (18+ years of age only)

16 All rated content (16 and 18) **18 At 18**

If you choose to set it for *All rated content (16+)*, then anyone wishing to view content suitable only for users over 16 years of age will need the PIN. If you choose to set it at *18 rated content (18+)*, then anyone wishing to view content suitable only for users over 18 years of age will need the PIN.

Your PIN will be required in order to view rated content each time you log on to Channel4.com but only once per session. You'll have to enter your PIN for each programme you want to view, but you can watch as many episodes of that programme you like without being prompted for your PIN again (until you close your browser to end your session).

If you share your PIN with, or allow your PIN to be accessed by, anyone else and it is entered by them, then all content on Channel4.com will be accessible, including 18 rated content suitable only for adults. Please keep your PIN secure.

1. Set PIN for

☒ **16** All rated content (16+)

☐ **18** 18 rated content (18+)

2. Enter PIN

Please enter your chosen 4-digit PIN

Your pin must consist of 4 numbers.

☐ I confirm that I have read the Terms and Conditions, and that I am 18 years of age or older.

Enable PIN Access

PIN Protected Content

Channel4.com provides access to content reflecting the broad range of Channel 4's programmes which may be unsuitable for younger viewers.

All 4 controls guide

Step by step guide

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Enter a 4-digit PIN that you will need to use to access content above the age rating you have selected.

ALL 4 Home My4 Watch live Categories Box sets Catch up Search

Parental Controls

Set-up PIN protection

Your PIN can be set at one of two levels: All rated content (16+ years of age only) or 18 rated content only (18+ years of age only)

16 All rated content (16 and 18)

18 At 18

If you choose to set it for *All rated content (16+)*, then anyone wishing to view content suitable only for users over 16 years of age will need the PIN.

If you choose to set it at *18 rated content (18+)*, then anyone wishing to view content suitable only for users over 18 years of age will need the PIN.

Your PIN will be required in order to view rated content each time you log on to Channel4.com but only once per session. You'll have to enter your PIN for each programme you want to view, but you can watch as many episodes of that programme you like without being prompted for your PIN again (until you close your browser to end your session).

If you share your PIN with, or allow your PIN to be accessed by, anyone else and it is entered by them, then all content on Channel4.com will be accessible, including 18 rated content suitable only for adults. Please keep your PIN secure.

1. Set PIN for

☒ **16** All rated content (16+)

☐ **18** 18 rated content (18+)

☐ I confirm that I have read the Terms and Conditions, and that I am 18 years of age or older.

Enable PIN Access

2. Enter PIN

Please enter your chosen 4-digit PIN

Your pin must consist of 4 numbers.

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Step by step guide

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Confirm the Terms and Conditions and then Enable PIN Access.

Parental Controls

Set-up PIN protection

Your PIN can be set at one of two levels: All rated content (16+ years of age only) or 18 rated content only (18+ years of age only)

16 All rated content (16 and 18) **18 At 18**

If you choose to set it for *All rated content (16+)*, then anyone wishing to view content suitable only for users over 16 years of age will need the PIN. If you choose to set it at *18 rated content (18+)*, then anyone wishing to view content suitable only for users over 18 years of age will need the PIN.

Your PIN will be required in order to view rated content each time you log on to Channel4.com but only once per session. You'll have to enter your PIN for each programme you want to view, but you can watch as many episodes of that programme you like without being prompted for your PIN again (until you close your browser to end your session).

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1. Set PIN for

☒ **16** All rated content (16+)

☐ **18** 18 rated content (18+)

2. Enter PIN

Please enter your chosen 4-digit PIN

Your pin must consist of 4 numbers.

☐ I confirm that I have read the Terms and Conditions, and that I am 18 years of age or older.

Enable PIN Access

Protected Content

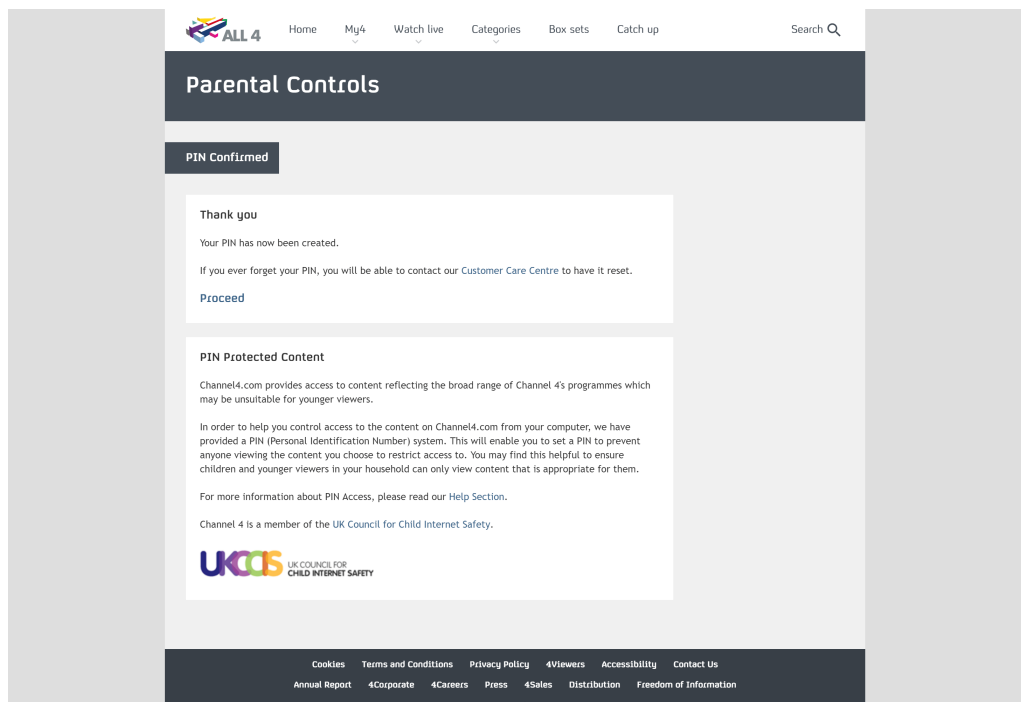
Channel4.com provides access to content reflecting the broad range of Channel 4's programmes which may be unsuitable for younger viewers.

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You have now enabled your PIN.



The screenshot displays the Channel 4 website's Parental Controls interface. At the top, the Channel 4 logo is on the left, and navigation links for Home, My4, Watch live, Categories, Box sets, and Catch up are in the center. A search icon is on the right. Below the navigation bar, a dark header reads 'Parental Controls'. A dark box with the text 'PIN Confirmed' is visible. The main content area has a 'Thank you' section stating 'Your PIN has now been created.' and 'If you ever forget your PIN, you will be able to contact our Customer Care Centre to have it reset.' with a 'Proceed' link. Below this is a 'PIN Protected Content' section explaining that Channel4.com provides access to content reflecting the broad range of Channel 4's programmes which may be unsuitable for younger viewers. It states that a PIN (Personal Identification Number) system has been provided to help control access to content on Channel4.com from a computer, enabling users to set a PIN to prevent anyone from viewing restricted content. It also mentions that children and younger viewers in a household can only view content appropriate for them. A link to the 'Help Section' is provided for more information about PIN Access. At the bottom of this section, it states 'Channel 4 is a member of the UK Council for Child Internet Safety.' and includes the UKCIS logo. The footer contains links for Cookies, Terms and Conditions, Privacy Policy, 4Viewers, Accessibility, Contact Us, Annual Report, 4Corporate, 4Careers, Press, 4Sales, Distribution, and Freedom of Information.

Channel 4

Home My4 Watch live Categories Box sets Catch up Search

Parental Controls

PIN Confirmed

Thank you

Your PIN has now been created.

If you ever forget your PIN, you will be able to contact our Customer Care Centre to have it reset.

[Proceed](#)

PIN Protected Content

Channel4.com provides access to content reflecting the broad range of Channel 4's programmes which may be unsuitable for younger viewers.

In order to help you control access to the content on Channel4.com from your computer, we have provided a PIN (Personal Identification Number) system. This will enable you to set a PIN to prevent anyone viewing the content you choose to restrict access to. You may find this helpful to ensure children and younger viewers in your household can only view content that is appropriate for them.

For more information about PIN Access, please read our [Help Section](#).

Channel 4 is a member of the UK Council for Child Internet Safety.

UKCIS UK COUNCIL FOR CHILD INTERNET SAFETY

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