

Parental controls guide

Parental Controls information

Type of guide

Entertainment & Search engines

Features and Benefits

Channel 5 content can be streamed via the My5 platform on a range of devices. Through the platform you can set up a PIN to block access to G-rated content (guidance). The Grating is for content that Channel 5 deem unsuitable for children.

What specific content can I restrict?



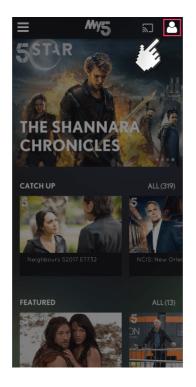
What do I need?

My5 account username and password.

Step by step guide



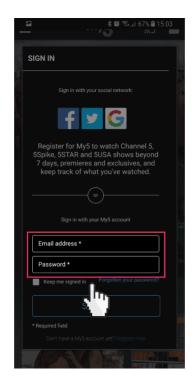
Open your my5 app and tap the profile icon.



Step by step guide



If you have an account sign in.



Step by step guide

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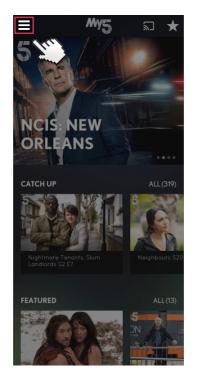
If you need to set up an account, tap the "Register now" link.



Step by step guide

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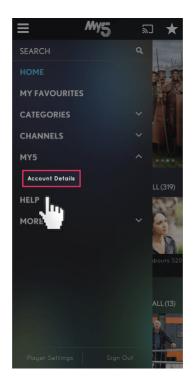
Once signed in select the menu button.



Step by step guide

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From the menu select "my5" and then "Account Details".



Step by step guide

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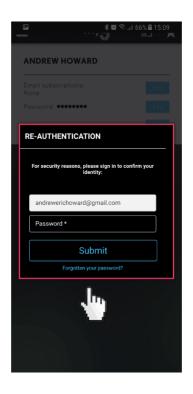
From the "Account Details" screen select the PIN "Set" button.



Step by step guide

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In the "RE-AUTHENTICATION" pop-up input your password and select "Submit".



Step by step guide

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In the "SET A PIN" pop-up input your chosen PIN and select the "Save" button.



Step by step guide

⁹ You have now set a PIN that will need to be entered when selecting content that has a G-rating.