

Parental controls guide



Parental Controls information

Type of guide

Entertainment & Search engines

Features and Benefits

Broadband Buddy allows you to control what websites your family can access. It also helps protect you from websites that try to collect your private information without your knowledge, and sites that might harm your computer or other devices.

What specific content can I restrict?



What do I need?

Broadband Buddy is available to all NOW Broadband and NOW TV Combo customers at no extra cost. It's not available with any other broadband providers, and you won't be protected by Broadband Buddy if you change to another provider.



Step by step guide

To get started, simply choose an age rating to suit the people who'll be using broadband in your home. This automatically creates the appropriate internet security settings for all of your devices. Go to nowtv.com, click the 'My Account' tab, and look for the Parental Controls option.

		NOWTV		My Account \land Help 🗸
About NOW TV What	t's on TV Passes	Broadband NOW T	V Boxes ∨ Get No	Account & orders
	Account details Messages Track my order Check service status			
		Broadband Unlimited and reliable	NOW TV Boxes	My NOW TV My package My passes
Cho	oose your pa	- ss and start w	atching inst	Manage devices Parental controls Payments
Entertainment Month Pass	Sky Cinema Pass	a Month Kids	Month Pass	My payments Payment details Payment PIN Sign out
Start watching	Start wat	ching	rt watching	



Step by step guide

² If you're not already signed in, enter your NOW TV ID and Password to sign in to your account.

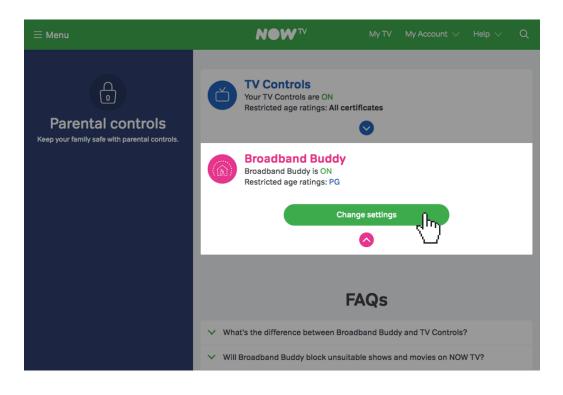
SIGN IN	
Email or Username	
[7
Password	
	7
Forgotten username or password	?
Remember my username	
Privacy & Cookies Notice	
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Join NOW TV today and watch the movies you missed at the cinema, sports live from the pitch and musi see shows on 11 channels you won find on Freeview.	t-



Step by step guide

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Look for the 'Broadband Buddy' section of the Parental Controls page. Click 'Change settings'.





Step by step guide

⁴ Then select the appropriate age rating for your home. You can choose between simple age categories; PG 13 and 18, or customise protection into your own categories.

≡ Menu	ΝΟΨ ^{τν} Μυ	TV My Account \lor Help \lor Q			
	< Back				
e	Select age rating				
Parental controls Keep your family safe with parental controls.	Suitable for kids with parental guidance				
	13 Suitable for teens and older				
	18 Suitable for adults only				
	Custom settings ♥				