

Parental controls guide

Sky Go guide

Parental Controls information

Type of guide

Entertainment & Search engines

Features and Benefits

Sky Go allows you to use Pin-protected parental controls that are separate to any that apply to your Sky TV subscriptions. Its features include an age rating filter, making sure your children can only access appropriate content.

What specific content can I restrict?



Innapropriate content

What do I need?

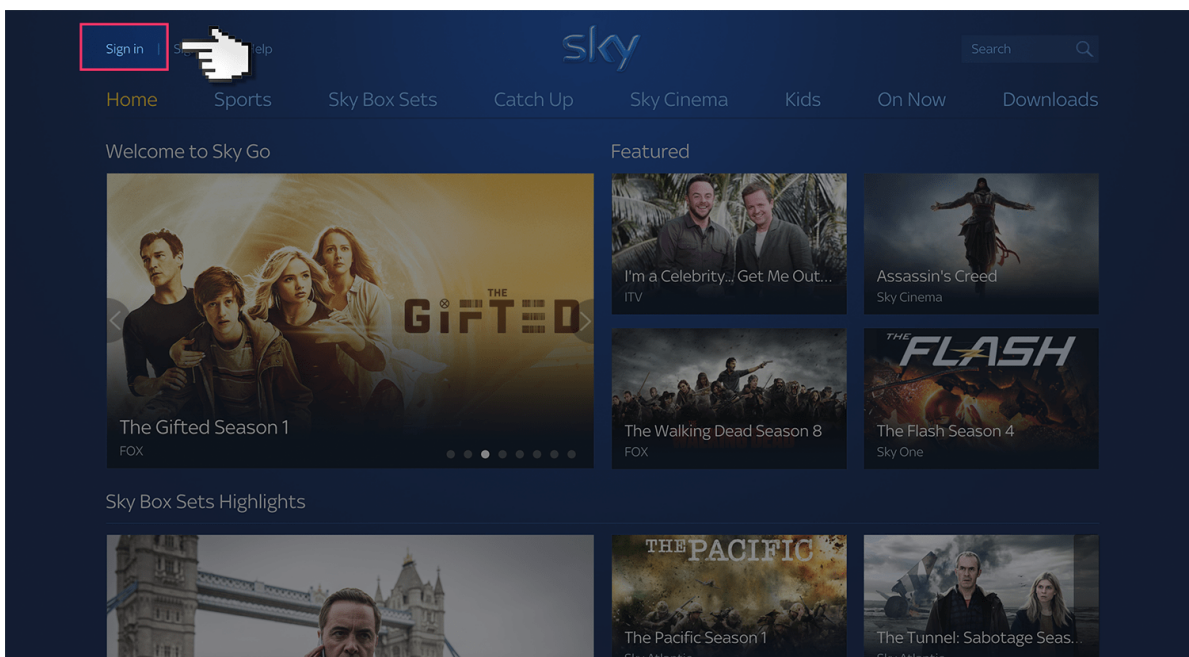
A Sky ID (Username and Password) - If you haven't signed up, you will need a contact email address and your Sky account number or your account direct debit details.

Sky Go guide

Step by step guide

1

While on your browser go to go.sky.com and click 'Sign in'.



Sky Go guide

Step by step guide

2

Log in to your Sky account using your Sky ID and Password. If you haven't got an account click the 'Sign up' button

sky

Sign in

Email or Username

Password

Forgotten username or password?

Remember my username

[Privacy & Cookies Notice](#)

[Sign in](#)

New to Sky iD?

You'll need a Sky iD before you can access some of our services.

If you have signed up for another Sky online service you already have one.

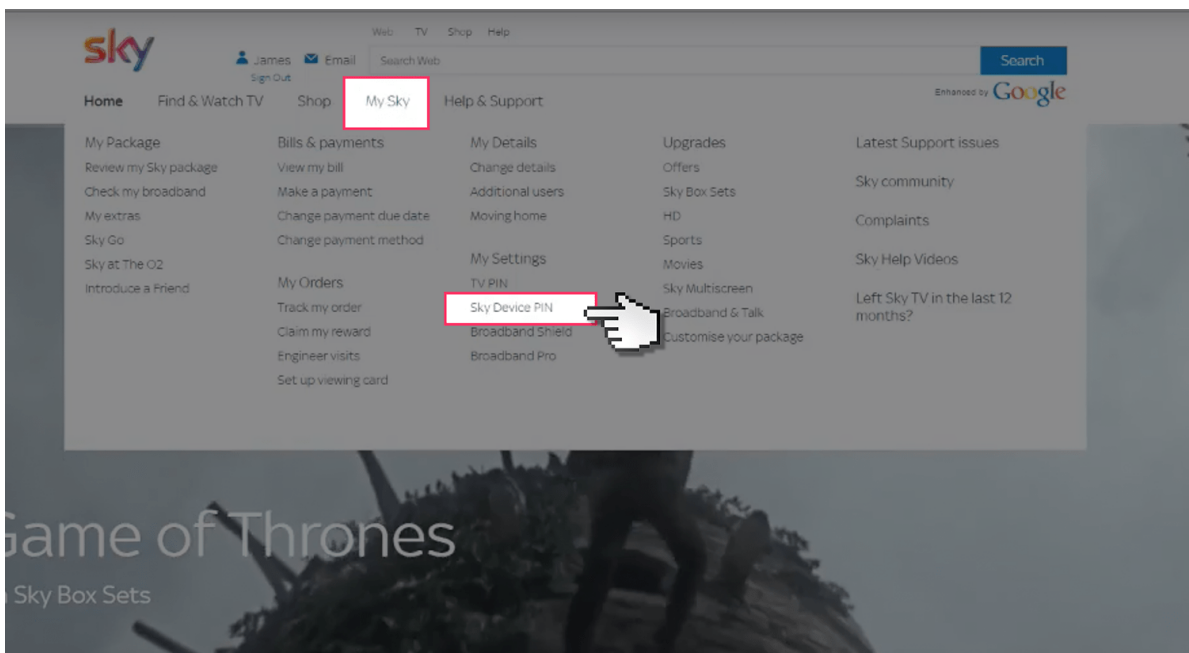
[More about Sky iD](#) [Sign up](#)

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Step by step guide

3

Select the 'My Sky' tab at the top and choose 'Sky Go PIN'.

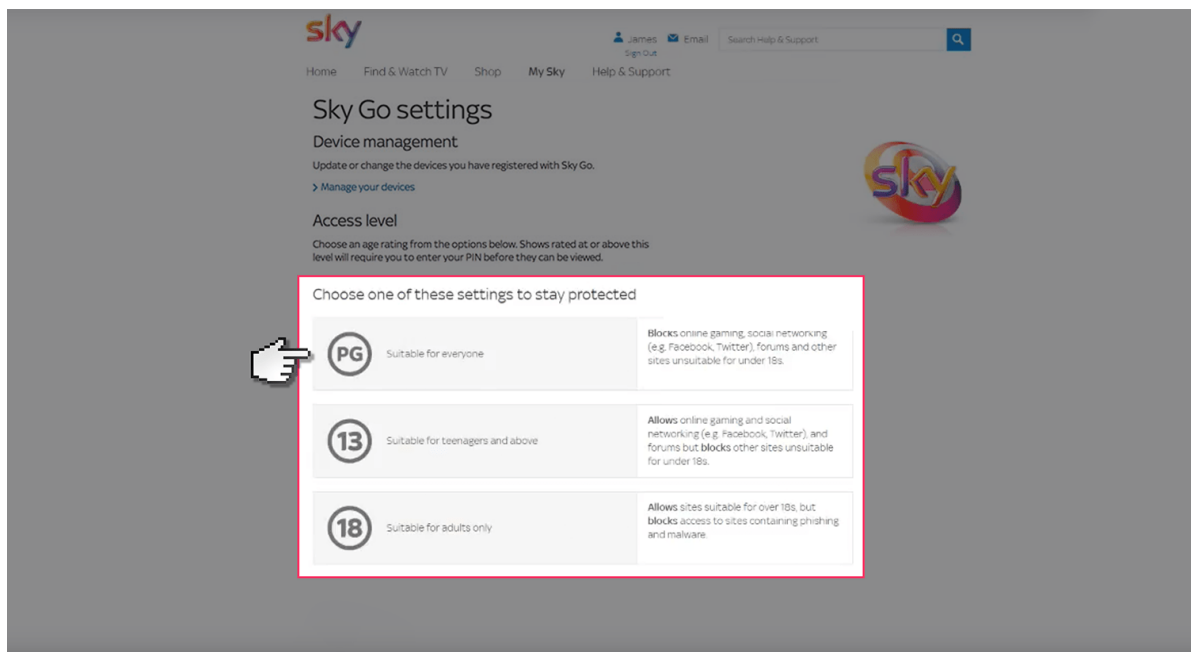


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Step by step guide

4

Here you can choose the access level for all your Sky Go devices. Select a level and create a 4 digit PIN Code. This will be requested when accessing content through Sky Go.



The screenshot shows the Sky Go settings page. The 'Access level' section is highlighted with a red box. A hand icon points to the PG option.

Choose one of these settings to stay protected	
PG Suitable for everyone	Blocks online gaming, social networking (e.g. Facebook, Twitter), forums and other sites unsuitable for under 18s.
13 Suitable for teenagers and above	Allows online gaming and social networking (e.g. Facebook, Twitter), and forums but blocks other sites unsuitable for under 18s.
18 Suitable for adults only	Allows sites suitable for over 18s, but blocks access to sites containing phishing and malware.